## bakehouse

## BARISTA (I, II, III)

## DESCRIPTION

Baristas are responsible for providing customer service while serving bread, pastries, and preparing espresso drinks at our Honey \& Rye location, and abiding by the company's Mission, Vision and Values.

## SCHEDULE

Must be available weekends and early mornings

## REPORTS TO

Beverage \& Retail Manager

## DUTIES

## Barista III

- Embody company values by offering welcoming, genuine, authentic service to our diverse customer base.
- Operate point of sale \& online ordering systems.
- Prepare espresso drinks on a manual espresso machine.
- Contribute to the daily maintenance of a clean \& organized cafe space.


## Barista II

- Mastery of Barista III skills.
- Confidently and consistently prepare our full menu of quality espresso drinks at an efficient pace, including featured and holiday drinks.
- Demonstrated knowledge and familiarity with our full product menu, including seasonal and special order offerings.
- Takes initiative on completing daily journal tasks in an organized, efficient manner, with little direction or prompting from supervisors.
- Embodies company value of curiosity, a desire for continued growth.


## Barista I

- Mastery of Barista III \& II skills.
- Provide on-shift leadership.
- Act as manager-on-duty in the absence of Beverage \& Retail Manager \& Café Lead.
- Demonstrated ability to maintain grace under pressure during high volume situations.


## REQUIREMENTS

- Barista and/or customer service experience preferred
- Ability to work efficiently
- Physically able to stand long periods of time \& lift 50 lbs
- Dependable, flexible and team-oriented
- Barista 101 training (completed upon hire)
- Commitment to executing company Mission, Vision and Values


## HOURLY RATE

III: 12.50
II: 12.75
I: 13.00

## BENEFITS

- PTO accrual at 8 hours for every 170 hours worked
- Group health insurance \& parental leave available for full-time employees (32+ hours)
- Staff discounts

